

Moderator, Speakers and Panellists

Biographies

Leslie Perrin Chairman, Calunius Capital LLP



Leslie Perrin's professional life has gone through two very different stages.

His first career was as a professional actor. After training at the Bristol Old Vic Theatre School, he worked for 7 years in repertory and London theatres, also appearing in the BBC TV series "Glittering Prizes" and in the film "The Wicker Man".

His experience of the world of business derives from the twelve years he spent as Managing Partner and Chairman of international law firm, Osborne Clarke, based in the UK with offices in London, Bristol and Reading and, in an overall international context, having operations in 18 cities across 11 countries, including Munich, Cologne and Palo Alto, California.

When he was running Osborne Clarke, Legal Business, the legal trade magazine, described his people skills as "legendary". His work was recognised by several awards including Legal Business Managing Partner of the Year and a place for Osborne Clarke in the Sunday Times Best Places to Work. He retired from active legal practice in 2006. His area of legal practice was litigation, largely for claimants/ plaintiffs. One of his cases still holds the record for a UK award of defamation damages by

a jury against an insured defendant. In other cases, he became recognised as one of the originators of a form of class action in the UK. He remains interested in all issues around Access to Justice.

These days, Leslie is Chairman of Calunius Capital LLP, one of the leading names in the world of Litigation Funding, arranging, advising on and structuring financial transactions linked to litigation and arbitration. He is an accredited Mediator, giving him challenging, enjoyable opportunities to get involved in the resolution of disputes and to continue his involvement in litigation practice. He is one of only ten Lawyer Members of the Institute of Chartered Accountants Mediation Panel.

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David Edmonds Chairman of the Legal Services Board in England and Wales



David Edmonds was appointed as the inaugural Chairman of the Legal Services Board (LSB) on 1st May 2008. The appointment was made by the Lord Chancellor and Justice Secretary after consultation with the Lord Chief Justice.

David has extensive experience of senior teams in commercial and public sector organisations, in both Chair and Chief Executive roles. After a career in the senior civil service and as Chief Executive of the Housing Corporation, he spent seven years as a Managing Director within the NatWest Group.

David's regulatory experience includes five years as Director General of Telecommunications for the United Kingdom, and two years as a founding member of the Board of Ofcom. He was the Chair of the Board of NHS Direct from 2003-2008. He has served for four years as a Commissioner at the Legal Services Commission. He is also Chairman of

Wincanton PLC, Chairman of NHS Shared Business Services Ltd and non-executive director of several PLCs and the Olympic Park Legacy Company.

He was educated at Helsby County Grammar School, Cheshire and the University of Keele, from whom he received an Honorary Doctor of Letters degree in 2007.

He enjoys opera, theatre, art, travel, mountain walking and golf.

Joachim Forchheim

Head of Claims Management, ROLAND Rechtsschutz-Versicherungs-AG



Joachim Forchheim was born in Allendorf/Lumda on 30 May 1965. He looks back on 15 years of professional experience as a jurist in the insurance business with managerial positions in marketing, contract management and claim settlement. Overseeing various change management projects to restructure

companies and optimise profits, Joachim has repeatedly shown proof of his competence in legal matters, insurance, business processes and communication.

Since 2002, he has led the services department with full power of attorney at Roland Rechtsschutz Versicherung AG in Cologne where he is responsible for strategy, operations and human resources for claim settlement, with a total of 150 personnel under him, including 14 at managerial level. For his company, he has developed the restructuring of the claims sector and the introduction of appropriate business processes for service orientation and the speedier and more efficient conduct of business processes in services. Over the years, he has made significant contributions to ensuring that the

way in which business processes are organised at Roland can continue to develop with an eye to the future. Under his leadership, Roland Rechtsschutz developed additional services such as legal advice by telephone, online advice and contract verification and thoroughly modernised its range of services and processes.

In 1995, Joachim passed his second bar examination, after which he worked, until the end of 2001, for the Gothaer group where his last position was as manager of the commercial marketing control department with full power of attorney.

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Teun Hardjono

Professor Quality Management & Certification, Erasmus University Rotterdam



Teun Hardjono is an organisational specialist and professor of quality management and certification at Erasmus University Rotterdam. His specialties are quality management, process

management, organisational specialist, change management. He is one of the founders of the EFQM model and the Dutch INK-Management model. As first Dutchmen he was asked to be a member of the prestigious International Academy of Quality and took the initiative together with the NNK (Dutch Network for Quality Management) to establish the Dutch Academy for Quality.

He worked for more than twenty years as a senior consultant at Berenschot B.V. and has been a professor since 1997. Teun wrote various different management books about quality and process management and is a frequent speaker at conferences

and strategy days, which he enriches with intriguing and surprising thought models. He is able to put ideas into motion and is not afraid to touch, if necessary, the boundaries between business and the hard life meaning and philosophical issues. To him, 'managing processes' is studying what people actually do to follow them. He regards a process as the way people act and because of the human work, each process is single and unique. It is not repeated in the same form. Regarded as a process description is a utopia.

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Bas M. van Harten

Deputy Managing Director, DAS



Bas M. van Harten was born in 1966 in the Netherlands. He has been Deputy Managing Director at DAS in Amsterdam since April

2008. In his position Bas is responsible for the company's regional claims handling departments and manages a staff of 425 people (mainly internal lawyers). Before he joined DAS management he worked 16 years for a large Dutch bank where he held various management functions in the field of Business Banking, Life Insurance and Mortgages and gained experience with Six Sigma quality programs.

Bas studied Agricultural Economics at the Agricultural University Wageningen. He graduated in January 1991, obtaining a MSc title.

He is married and has two daughters. One of his hobbies is driving and maintaining two classic cars. Playing tennis and running keeps him fit and helps him enjoying yet another hobby which is travelling.

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Luc Hendrickx

Director Enterprise Policy & External Relations, UEAPME



Luc Hendrickx is since 2000 Director of Enterprise Policy and External Relations at UEAPME, the European employer's

organisation representing the interests of crafts and SMEs at EU level. He is member of the EFRAG SME Working group. From 1997 until 2000 he was member of cabinet of the Flemish Minister of Environment and Employment. In 1989 he joined UNIZO, the Belgian SME organisation, as Legal Counsellor. Between 1992 and 1998 he was also professor at the Flemish Economic High School in Brussels. He started his career in 1986 as salesman in his sister's do-it-yourself shop.

Luc Hendrickx has a Law degree from the Catholic University of Leuven (Belgium), a

Diploma from the Institut Européen des Hautes Etudes Internationales of Nice (France) and a Master in European Studies from the Universitat Autònoma de Barcelona (Spain).

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Adrienne O'Sullivan

ACII, DLS, Chartered Insurer Chief Executive Officer, DAS Group Ireland



Adrienne is Chief Executive Officer, Ireland, with DAS Legal Expenses Insurance Company Limited and is responsible for the direction and growth of the Company.

As the first lady President of the Insurance Institute of Ireland in 2009/2010, Adrienne was the figurehead of the professional and educational body for the industry in Ireland having previously held the Presidency for the Insurance Institute of Dublin in 1998/1999.

Adrienne is a Trustee and Director of the Insurance Charities since 2003.

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Herbert P. Schons

Lawyer & Notary, CCBE Representative and Board Member of the German Bar Association



Herbert P. Schons is a solicitor and notary, and specialist solicitor for road traffic law. His areas of expertise are corporate law, contract law, commercial agency law, and his clients include both commercial agents and companies who are active primarily in the textile sector. Prior to his admission to the bar in 1978, he worked as an assistant to the chair of Professor Cramer for criminal law, criminal trial law and administrative penal legislation at the Universities of Bochum and Gießen, where he was involved

in particular in the editing of the Schönke/Schröder commentary on criminal law.

Herbert P. Schons was appointed notary in July 1991 by the Minister for Justice of the State of North Rhine – Westphalia.

Herbert P. Schons takes an active role in the politics of his profession at regional and federal level and is a member of the German Bar Association, the 1st President of the Hamborn Bar Association as well as President of the Board of the Association of Duisburg District Lawyers. He has been a member of the Board of the Düsseldorf Chamber of Lawyers since 1989, and its first vice-president since 1999. Since the beginning of 2006, he has been the head of the fees department at the Düsseldorf Chamber of Lawyers and head of the fees conference of the Federal Chamber of Lawyers since 2007. He is moreover active at European level, particularly as a member of the "legal protection insurance" working

group of the Council of Bars and Law Societies of Europe (CCBE).

Herbert P. Schons is an eminent authority on the law governing legal fees and costs, has published numerous articles on the subject, has jointly written and published with other colleagues the Gerold/Schmidt/v. Eicken/Madert/Müller-Rabe commentary on remuneration, and is co-author and co-publisher of the Hartung/Römermann/Schons commentary on the Federal Legal Fees Decree.

Since July 2005, he is also the co-publisher of the AGS (AnwaltsGebührenSpezial) [Legal Fees Special] periodical, and since October/November 2007, co-publisher of the Federal Legal Fees Decree Report.

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Rob C. M. Vromen

Chief Executive Officer, Euromex NV Belgium



Since the beginning of 2010 **Rob Vromen** is CEO of Euromex NV, a legal protection insurer in Belgium and at the forefront of the industry by providing innovative legal protection and assistance solutions. He holds Masters Degrees in Law and in Marketing.

Chair of RIAD Belgium and member of the Board of RIAD, the International Association of Legal Protection Insurers. He has worked for more than twenty years within ING Group

(Insurance) in several management positions. The last six years he has been working in the field of legal protection insurance, lately as managing director of a large claims office in the Netherlands. In his professional career he was directly engaged in fulfilling the needs and expectations of customers.

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